



FALCON PRIVATE BANK

SWISS PRIVATE BANKING

Zurich, September 30, 2011 / stal

INTERIM LETTER OF REFERENCE

We hereby confirm that Mr. **André Steiger**, born on March 22, 1985, from Bleienbach BE, is employed by our bank since November 1, 2009.

As **System Engineer** in our department **Information Technology** Mr. Steiger is responsible for the following tasks:

- Design and implement new requirements and solutions to the Technology Services environments
- Support the Plan-Build-Run of systems, infrastructure and applications within the Global IT organization
- Extend and operate the Storage / ILM environment globally (NetApp, BakBone)
- Plan, build and run the SQL database infrastructure of the Bank
- Work with IT-Security to ensure auditing and banking standards compliance
- 2nd / 3rd level support to Global IT Service Desk (including stand-by for emergency duties)
- Integrate non-core banking applications and processes to the Global IT platform

Mr. Steiger is a hard-working, trustworthy and goal-oriented employee who shows initiative and at any time is able to work under pressure. He accomplishes his various tasks precisely, reliably, systematically and to our full satisfaction. We would like to emphasize his well organized, customer-focused and above average working habits as well as his ability to complete his tasks on a highly independent level. Mr. Steiger consistently delivers very good results which completely meet our expectations.

His friendly, helpful and team-oriented attitude as well as his sociable, open and polite behavior vis-à-vis superiors and colleagues are always very much appreciated.

This interim letter of reference is made at Mr. Steiger's request and due to the change of his superior. We take the opportunity to thank him for his collaboration and we hope to count on him for a long time to come.

Falcon Private Bank Ltd.

Edward Johnson
Head Technology & Networking Services

Bettina Schwab
Human Resources